Wilton Public and Gregg Free Library Trustee Board Special Meeting Minutes June 13, 2024

The meeting was called to order at 10:00 a.m. at the Wilton Town Hall. Attending were Library Director Jane Nikander and trustees Nikki Andrews, Ron Brown, Alison Meltzer, Molly Shanklin, Lynne Stone, Mary Ellen Brookes, alternate trustee Bill Langille, and guest Diane Lynch. Trustee Peter Howd and alternate trustee Arlene Laurenitis were absent.

This meeting had been called to discuss strategic planning. However, before moving to planning, it was necessary to address the lack of communication and confusion about mowing the library lawn. Alison asked Nick Germain to attend this part of the meeting. The trustees proposed that for the rest of the mowing season, we alternate payments with the town. Mr. Germain will bring the suggestion to the town.

Strategic Planning

Molly began by asking us to consider how we saw the future of the library. She suggested that we devote some part of every trustee meeting to that topic.

Ron mentioned some of the changes since the last "trustee retreat:" Covid, technology, AI, the rise in e-book pricing.

Since the aim of our mission statement is to serve all citizens, we will try to vary the ways that we might reach these patrons. Some suggestions - programs via Zoom as well as in-person; having an assistant director to manage technology, outreach, and marketing; purchasing content management software. Welcome packets could be given to all new patrons.

The above led to a consideration of staffing. We have a small staff. Where is assistance most needed?

Meeting space is a valuable asset. How can we increase the use of our outdoor space and how do we solve its drainage problems?

The Friends of the Library are a small and helping group. How can we best support them? We can encourage the group to register as a NH nonprofit. We will invite a representative to our regular trustee meetings.

Jane was asked what she, as Library Director wished to see in the next five years. She hopes for a balance between digital services and the needs of the patrons and that we work more with groups that provide services to people.

The next topics for consideration are budgets and fundraising.

The meeting ended at 11:54 a.m. (Molly, Lynne)

The next regular meeting of the trustees is scheduled for **Friday**, **June 21 at 8:00 a.m.** at the library.

Mary Ellen Brookes 6/13/24